



Application Data Sheet  
Application Information

Application type:: Regular  
Subject matter:: Utility  
CD-ROM or CD-R:: None  
Number of CD disks:: None  
Number of copies of CDs:: None  
Sequence submission?:: No  
Computer readable form (CRF)?:: No  
Number of copies of CRF:: None  
Title:: Answering System for Customer Service  
Attorney docket number:: CHEN3589/EM  
Request for early publication?:: No  
Request for non-publication?:: No  
Suggested drawing figure:: 2  
Total drawing sheets:: 7  
Small entity?:: No

Applicant Information

Applicant authority type:: Inventor  
Primary citizenship country:: Taiwan R. O. C.  
Status: Full capacity  
Given name:: Kuo-Rong  
Middle name::  
Family name:: CHEN  
Name suffix::

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Supplemental

Serial # 10/669,531

Filed 09/25/2003

City of Residence:: Panchiao City  
State or province of residence:: N/A  
Country of residence:: Taiwan R. O. C.  
Street of mailing address:: 12 Fl., No. 204, Pan-Hsin Rd.  
City of mailing address:: Panchiao City  
State or province of mailing address:: N/A  
Country of mailing address:: Taiwan R. O. C.  
Postal or zip code of mailing address:: N/A

Applicant Information

Applicant authority type:: Inventor  
Primary citizenship country:: Taiwan R. O. C.  
Status: Full capacity  
Given name:: Chun-Chung  
Middle name::  
Family name:: LEE  
Name suffix::  
City of Residence:: Taipei  
State or province of residence:: N/A  
Country of residence:: Taiwan R. O. C.  
Street of mailing address:: 3 Fl.-3, No. 32, Yung-Chi Rd.,  
TunHou, Hsin-Yi  
City of mailing address:: Taipei  
State or province of mailing address:: N/A  
Country of mailing address:: Taiwan R. O. C.

Postal or zip code of mailing address:: N/A

Applicant Information

Applicant authority type:: Inventor

Primary citizenship country:: Taiwan R. O. C.

Status: Full capacity

Given name:: Cheng-Hung

Middle name::

Family name:: HUANG

Name suffix::

City of Residence:: Miaoli

State or province of residence:: N/A

Country of residence:: Taiwan R. O. C.

Street of mailing address:: No. 103, Sec. 1, Ren-Ai Rd., KuanNan Village, Kung Kuan

City of mailing address:: Miaoli

State or province of mailing address:: N/A

Country of mailing address:: Taiwan R. O. C.

Postal or zip code of mailing address:: N/A

Correspondence Information

Correspondence customer number:: 23364

Phone number:: 703-683-0500

Fax number:: 703-683-1080

E-mail address:: mail@baonthomas.com

Representative Information

Representative customer number:: 23364

Foreign Priority Information

Country::	Application number::	Filing Date::	Priority claimed::
Taiwan R. O. C.	92116809	June 20, 2003	Yes

Assignee Information

Assignee name::	Sin Etke Technology Co., Ltd.
Street of mailing address::	7 <sup>th</sup> Floor, No. 150, Sec. 2, Nakng E. Rd.
City of mailing address::	Taipei City
State or province of mailing address::	N/A
Country of mailing address::	Taiwan R. O. C.
Postal or zip code of mailing address::	N/A